

QBP TRAVEL AGENT SERVICE NOTICE

The QBP Travel Agent (part #107534 each) is a brake cable cam roller which Cannondale is using on bikes which combine road-type brake levers and V-type brakes. The Travel Agent increases the amount of cable which the brake lever pulls to activate the brake arms, matching the action of mountain bike brake levers. The Cannondale bikes using these devices include the cyclocross, touring, and road tandem models. There has been some confusion about the proper brake cable choice on these rollers.

According to the original instructions from the Travel Agent's manufacturer, you must use a braided cable with the Travel Agent. However, when our testing lab was qualifying these components, the braided cable did not pass the maximum load test because the braided cables stretch so much under tension. This also means that braking performance can be less than ideal, especially in quick stop situations. Independently we tested the Travel Agent with our standard wound cable, and it passed all of our qualifying tests, including fatigue and maximum load.

Based upon our testing, we advise that retailers SHOULD NOT USE A BRAIDED CABLE WITH THE TRAVEL AGENT CAM ROLLER. The standard wound brake cable which we supply not only provides superior braking power, but was approved by our testing. This recommendation is also in accord with QBP's current instructions. This setup will provide the high quality performance and safety which you expect from Cannondale.

The braided cable which is not to be used can be identified by its greater number of finer strands of wire which have been intertwined more tightly around each other (see below). These braided cables may or may not have been included with the parts package for the bicycles which use the Travel Agent.



Cannondale wound cable - APPROVED FOR USE WITH TRAVEL AGENT



Travel Agent braided cable - NOT TO BE USED



We strongly encourage dealers to follow the manufacturer's original installation instructions except in regards to the use of a braided brake cable. If you need a copy of the manufacturer's instructions, please contact Cannondale Dealer Service.

Like any other cable-actuated braking system, the cables used with the Travel Agents need to be regularly inspected for corrosion, fraying, kinks, and other damage. Damaged cables must be replaced. Additionally, all cables should be replaced regularly as part of a preventative maintenance program.

For warranty related questions or more information on this or any Cannondale product, please feel free to contact us.

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