

TECH NOTE

2006 RUSH

FOX RP3 IFP PRESSURE



CONDITION

Our Tech department has received several calls reporting a “clacking” noise produced by the FOX RP3 rear shock. The noise only occurs on RUSH models and only under very rapid or hard compression.

According to FOX, the noise results in a small population of RP3s manufactured with insufficient pressure Internal Floating Piston (IFP) chamber pressure.

The condition is present only when the pressure in the chamber is in the lower end of the 300 - 400 psi range.

SOLUTION

To correct the problem, the shock must be returned to FOX. The IFP chamber pressure can only be adjusted by FOX. IFP pressure can not be serviced in the field.

HOW TO CONTACT FOX DIRECTLY

There entire tech staff at FOX is aware of the issue.

Cannondale Dealers should contact FOX directly to service the shock under FOX’s warranty.

FOX is guaranteeing a 48 hour in-house turn around for a returned shocks.

SHIPPING METHOD

FOX tech staff will issue an Return Authorization (RA) and return shocks via the shipping method received.

A call tag may be issued at the Cannondale Dealer’s request. Please note that a call tag typically takes more time due to UPS delays.

FOX Factory, Inc.

130 Hanger Way

Watsonville, CA 95076 USA .

FOX Factory, Inc

tel: 831-768-1100

fax: 831-768-9312

mtbservice@foxracingshox.com

All RUSH bikes produced after 5/10/06 will ship with FOX RP3s with the corrected IFP pressure adjusted.

CANNONDALE USA (CUSA)
Cannondale Bicycle Corporation
172 Friendship Road
Bedford, Pennsylvania 15522
(Voice): 1-800-BIKEUSA
(Fax): 814-623-6173
custserv@cannondale.com
URL: <http://www.cannondale.com>

CANNONDALE AUSTRALIA (CA)
Unit 6, 4 Prosperity Parade
Warriewood N.S.W 2102
Australia
Phone (02)9979 5851
Fax(02)9979 5688
cannondaleaustralia@cannondale.com

CANNONDALE JAPAN (CJ)
12-5 Harayamadai
5-cho Sakai City
Osaka, Japan 590-0132
(Voice): 011.81.722.99.9399
(Fax): 0722-93-6166
cjcustserv@cannondale.com

CANNONDALE EUROPE (CE)
mail: Postbus 5100
visits: Hanzepoort 27
7570 GC Oldenzaal
Netherlands
(Voice): + 41 61.4879380
(Fax): 31-5415-14240
servicesdeskeurope@cannondale.com