


Front Rack on Treadwell Bicycles



STOP RIDING UNTIL YOU HAVE REMOVED THE RACK

- Follow the removal instructions below
- Save all removed rack parts
- After the rack is completely removed, you can keep riding your bicycle
- Contact your local authorized Cannondale dealer to re-install the rack with upgraded parts, at no charge

Following a few reports of issues with the bolts that attach the front rack on some Cannondale Treadwell bicycles that caused the rack to become detached from the bicycle and abruptly stop the front wheel, we elected to conduct a recall of the rack in order to provide riders with a more robust attachment system.

These Treadwell bikes has been sold from 1st July 2019 till July 31th of 2020.

Cannondale dealers and riders should remove the rack from any Treadwell bicycles and save rack parts for re-attachment. It is easy to remove the rack - instructions are included below, and a step by step video is available on the Cannondale Mobile App and cannondale.com Once the rack is removed, you can keep riding your Treadwell.

Please contact your local authorized Cannondale dealer or Cycling Sports Group to arrange for an authorized Cannondale dealer to re-install the rack with upgraded parts, at no charge. Consumers can remove the rack on their own, but it must be re-installed by an authorized Cannondale dealer.

We apologize for this inconvenience and thank you for your patience, and for riding Cannondale.

Cycling Sports Group Europe B.V. Hanzepoort 27 Oldenzaal, 7575DB tel 0541 20 05 87 option 1

WARNING

STOP RIDING, REMOVE THE FRONT RACK.
If you ignore this warning you can be seriously injured.