DATE: July 22, 2002
TO: Bicycle Distributors, Dealers and Manufacturers

**This is a service bulletin for the following brake and others, regardless of brand:**

**Avid Ball-Bearing Disc Brake**

**Improper Setup Process**

It has come to our attention that there is a potential safety issue when installing **any** cable actuated disc brake, regardless of brand.

Cable disc brakes have been installed with an excess of cable extending past the cable anchor bolt.

This excess cable could get caught in the rotor and be pulled into the caliper, causing the wheel to lock up, possibly resulting in serious injury to the rider.

**Correct Setup Process**

During setup and final adjustment it is crucial that there is no more than 20mm (3/4 inch) of excess cable left beyond the anchor bolt of the brake. *(See Diagram)*

**What You Need To Do**

As a precautionary measure, if the improper setup process has been a practice in your shop, you must contact your end-user consumers immediately and have these bikes returned to your shop so the brakes can be inspected and have any excess cable removed.

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*If you have any questions regarding this service bulletin contact Avid at 1.877.528.2843.*