IMPORTANT NOTICE

Dear Cannondale Retailer,

We ask you to examine the Coda branded 1 inch diameter welded aluminum quill stems used on the following bicycles. These stems were made in both silver and black colors and also sold as aftermarket components. Note the distinctive, vertically elongated shape of the extension tube.

Cannondale has seen a few cases where these stems have cracked in the area shown. Please inspect this area on any bicycle that is in for service. Clean the area and carefully inspect under bright light. Look for any crack.

If no crack is found, the stem has more useful life and can be used. If a crack is found or suspected, please contact Cannondale for a no charge replacement stem. Do not permit the rider to continue to use the stem. WARNING: Riding with a cracked stem could lead to complete failure with risk of serious injury or death.

This is not a recall. This stem meets/exceeds U.S. CPSC standards and Cannondale’s own more rigorous standards. This is a sincere effort to communicate a specific need to regularly inspect this area to see if the stem is worn out through fatigue. Please post and save this notice so you may refer to it.

Inspection of bicycle components and frames should be an important part of your service maintenance routine. See section D of the latest Cannondale owner’s manual. Note that the life of components for a given rider cannot be predicted. The more use a bicycle sees, and the harder it is ridden, the more frequently it must be inspected. Bicycles, particularly lightweight bicycles, need to be cleaned, maintained and inspected. The need for inspection is ongoing. This reality should be practiced by your shop and communicated to your customers.

Sincerely, The Cannondale Corporation