

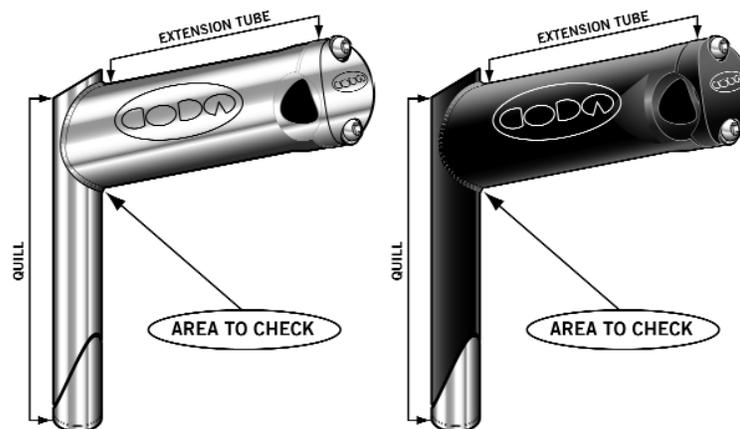
IMPORTANT NOTICE

Dear Cannondale Retailer,

We ask you to examine the CODA branded 1" diameter welded aluminum quill stems used on the following bicycles. These stems were made in both silver and black colors and also sold as aftermarket components. Note the distinctive, vertically elongated shape of the extension tube.

1999 R5000 – Saeco Team Replica (No Model # Designation on Bike)	1999 MultiSport 4000	2000 R2000
1999 R4000	1999 MultiSport 2000	2000 R800 Triple
1999 R2000	1999 MultiSport 800	2000 R600 Double & Triple
1999 R1000 Double & Triple	1999 MultiSport 800 (non-aero)	2000 R400 Triple
1999 R800	1999.5 (Mid-Season) Multi-Sport 800 (Aero)	2000 R400 Compact Triple
1999 R800 Compact	1999 Touring 500	2000 R300 Triple
1999 R600	1999 Touring 700	
1999.5 (Mid-Season) R600 Triple	1999 Touring 1000	2001 R400T
1999 R500 Double & Triple		2001 R500T
1999 R300 Triple	1999 Cyclocross 800	
1999 R300 Compact Triple		2002 R400T

Cannondale has seen a few cases where these stems have cracked in the area shown. Please inspect this area on any bicycle that is in for service. Clean the area and carefully inspect under bright light. Look for any crack.



If no crack is found, the stem has more useful life and can be used. If a crack is found or suspected, please contact Cannondale for a no charge replacement stem. Do not permit the rider to continue to use the stem. **WARNING:** Riding with a cracked stem could lead to complete failure with risk of serious injury or death.

This is not a recall. This stem meets/exceeds U.S. CPSC standards and Cannondale's own more rigorous standards. This is a sincere effort to communicate a specific need to regularly inspect this area to see if the stem is worn out through fatigue. Please post and save this notice so you may refer to it.

Inspection of bicycle components and frames should be an important part of your service maintenance routine. See section D of the latest Cannondale owner's manual. Note that the life of components for a given rider cannot be predicted. The more use a bicycle sees, and the harder it is ridden, the more frequently it must be inspected. Bicycles, particularly lightweight bicycles, need to be cleaned, maintained and inspected. The need for inspection is ongoing. This reality should be practiced by your shop and communicated to your customers.

Sincerely, The Cannondale Corporation

cannondale
HANDMADE IN USA